

Cata Chalets Guest Information and Evaluation Form

Please assist us to improve the experience of our guests by completing the following form.

What was the date of your stay? **How many people were in your party?** Adults..... Children.....

Where did you hear about the Cata Chalets?

1. Online 2. Word of mouth 3. Tourism association / leaflet 4. By providing a service to Cata 5. Attending a workshop or conf. / BRC connection
 6. Advert (please specify) 7. Other (please specify)

Where are most of your party from?

1. Eastern Cape 2. Elsewhere in South Africa 3. Sweden 4. Germany 5. UK 6. Elsewhere in the world (specify)

Please indicate which of the following activities any member of your party took part in:

1. Viewing the museum. 2. Walking to the toposcope 3. Guided bird tour 4. Mountain biking 5. Viewing the agricultural activities
 6. Day-hikes 7. Over-night hikes (eg Amatola Community Trail) 8. Horse-riding 9. Other (specify)

Please indicate whether you agree with the following statements. 1 = Strongly disagree 2 = Disagree 3 = Neutral 4 = Agree 5 = Strongly agree.

Statement	Response					Comment
	1	2	3	4	5	
Directions to Cata are clear and easy to follow and signage is adequate.						
I knew who was meeting me in Cata and I was met as arranged.						
The tourism liaison person has been very helpful.						
The chalets were neat and clean.						
The beds were comfortable.						
I had access to the facilities I needed (eg kitchen).						
There was sufficient hot water for our needs.						
I found the absence of a television a welcome break						
There was a security person at the chalets for most of my stay.						
I think it is a good idea to have a security person on duty all the time while guests are at the chalets.						
I think that the Cata Chalets are good value for money.						
I would recommend the Cata Chalets to my friends.						

We would be very grateful if you would add any further comments overleaf.

Would you be willing to be contacted telephonically to give us further feedback? 1. Yes 2. No. (If Yes, please provide your name and contact details.)

Optional:

Name Telephone number

Thank you so much for taking the time to complete this form.

Grumbles, Compliments, General Comments